



## TERMS & CONDITIONS

### 1. BOOKING & CANCELLATION

We, Pin-Ups Bridal & Occasion Hair, agree to provide a personal service on the date as detailed on the Booking Form.

To secure your Wedding date, a completed Booking Form is required with a payment of £100 due at the same time. This payment is non-refundable and non-transferable. This will be deducted from the outstanding balance.

Please be advised your wedding date will only be reserved when a completed Booking Form and payment are received.

Electronic Bank transfer details are as follows:

**Bank:** Halifax  
**Sort Code:** 11-05-54  
**Account No.:** 01610859

Additional hair accessories, for example, hairpieces, volume aids or requested decorative items (as requested during the trial), will be charged accordingly and added to the outstanding balance.

The outstanding balance plus any additional monies owed will be required a minimum of 6 weeks in advance of your wedding date. Cancellation after this period will result in the full balance being withheld. Cancellation prior to 6 weeks will result in no further monies being owed. Notification of cancellation of the reserved Wedding date must be given in writing.

In exceptional circumstances, Jennifer may need to cancel a booking due to sickness, injury, personal emergency or other circumstances beyond her control. All attempts will be made to find an alternative stylist of a similar standard. If this is not possible or is unacceptable to the client, Pin-Ups will refund 100% of the deposit and any monies paid.

## **2. TRAVEL EXPENSES**

A mileage fee of 45p per mile will be charged for locations outside of a 30 mile radius of SL4 2EJ. If parking fees are incurred, these fees will also be the responsibility of the client.

## **3. BRIDE/CLIENT OBLIGATIONS – TRIAL & WEDDING DAY**

It is the client's responsibility to ensure that Jennifer is informed of any allergies. Pin-Ups cannot be held liable or responsible for any unknown or undeclared allergies.

It is the client's responsibility to provide a suitable environment with adequate lighting, a mirror, a chair, electricity points and hand washing facilities.

Please ensure that every member of the Bridal Party are aware of timings on the day. Each member will be required to be available throughout the agreed time period. Should one or more of the bridal party be late, then their allocated time may be cut short.

Please ensure that hair is clean, completely dry and free from product. Pin-Ups advise washing the night before and avoiding heavy conditioners.

## **4. PHOTOGRAPHY**

Any photographs taken by Jennifer during the trial or on the Wedding day itself may be used on [www.pinupsbridalhair.com](http://www.pinupsbridalhair.com), social media or within Pin-Ups' advertising campaigns. Any objections to this must be raised at the time of booking.

We are happy to be photographed on the Wedding day, however, any photo image incorporating our hair design on the internet, or on any other advertisement, must make reference or credit us as the hairstylists with our full title.

## **5. HEALTH & SAFETY**

If Jennifer is made to feel uncomfortable or mistreated at any time during the appointment, Pin-Ups have the right to cancel the contract without refund.

Pin-Ups have a strict no smoking policy and reserve the right to refuse further work should any member of the bridal party, or any of the Wedding guests, choose to smoke within the allocated work space.

Jennifer reserves the right to refuse to work on any head with evidence of head-lice without refund.

## **6. INSURANCE**

Pin-Ups Bridal & Occasion Hair is fully covered by public liability insurance.

Please note that although Jennifer is more than happy to help with the dressing of the bridal party, it is not covered by Public Liability Insurance. Should any accidental damage occur, the responsibility lies solely with the owner of the item.

## **7. DATA PROTECTION**

The client's details will never be passed on or sold to any third party.